

Time Log Reason Percentage by Tech for Entire Service Dept.

(sorted by Technician, Time Log Reason)

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Time Logs from 6/7/2004 to 6/11/2004

	<u>Billable Elapsed</u>	<u>Billable Actual</u>	<u>Non Billable Elapsed</u>	<u>Non Billable Actual</u>	<u>Total Elapsed</u>	<u>Total Actual</u>	<u>% of Total Elapsed</u>
Eric T. Skelton							
50-Service Call	0:00	0:00	8:00	8:00	8:00	8:00	100.0 %
	<u>0:00</u>	<u>0:00</u>	<u>8:00</u>	<u>8:00</u>	<u>8:00</u>	<u>8:00</u>	
Josh Montgomery							
40-Travel	0:30	0:30	0:24	0:24	0:54	0:54	2.1 %
50-Bench	0:30	0:30	0:45	0:45	1:15	1:15	2.9 %
50-Service Call	0:00	0:00	3:57	3:50	3:57	3:50	9.2 %
70-Service Call	3:03	3:04	1:48	1:52	4:51	4:56	11.2 %
90-Service Call	0:00	0:00	1:30	1:30	1:30	1:30	3.5 %
Admin	0:00	0:00	30:45	30:45	30:45	30:45	71.2 %
	<u>4:03</u>	<u>4:04</u>	<u>39:09</u>	<u>39:06</u>	<u>43:12</u>	<u>43:10</u>	
Stephen Zemlicka							
70-Bench	1:45	1:30	0:00	0:00	1:45	1:30	116.7 %
	<u>1:45</u>	<u>1:30</u>	<u>0:00</u>	<u>0:00</u>	<u>1:45</u>	<u>1:30</u>	
Jon Rohloff							
40-Service Call	0:48	0:48	0:00	0:00	0:48	0:48	2.0 %
50-Bench	16:36	16:13	6:15	6:10	22:51	22:23	56.0 %
Admin	0:00	0:00	15:49	15:47	15:49	15:47	38.7 %
Company meeting	0:18	0:18	0:00	0:00	0:18	0:18	0.7 %
In house service	0:06	0:06	0:00	0:00	0:06	0:06	0.2 %
Retail system setup	1:30	1:28	0:00	0:00	1:30	1:28	3.7 %
	<u>19:18</u>	<u>18:53</u>	<u>22:04</u>	<u>21:57</u>	<u>41:22</u>	<u>40:50</u>	
Jonathan Palmer							
40-Travel	1:36	1:36	1:18	1:18	2:54	2:54	6.8 %
50-Bench	0:15	0:15	1:15	1:15	1:30	1:30	3.5 %
50-Service Call	5:48	5:45	3:36	3:33	9:24	9:18	22.0 %
70-Service Call	15:51	15:33	3:00	3:00	18:51	18:33	44.2 %
90-Service Call	3:00	2:54	1:30	1:30	4:30	4:24	10.5 %
90-Service Callx1.5	2:00	2:00	0:00	0:00	2:00	2:00	4.7 %
Admin	0:00	0:00	3:46	3:46	3:46	3:46	8.8 %
Company meeting	0:15	0:15	0:00	0:00	0:15	0:15	0.6 %
	<u>28:45</u>	<u>28:18</u>	<u>14:25</u>	<u>14:22</u>	<u>43:10</u>	<u>42:40</u>	
Chris Walker							
50-Bench	18:15	17:50	3:00	3:00	21:15	20:50	65.1 %
50-Service Call	1:39	1:39	1:06	1:06	2:45	2:45	8.4 %
70-Web	2:30	2:25	0:00	0:00	2:30	2:25	7.7 %
90-Service Call	0:00	0:00	0:06	0:05	0:06	0:05	0.3 %
Admin	0:00	0:00	2:55	2:55	2:55	2:55	8.9 %

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Time Logs from 6/7/2004 to 6/11/2004

	<u>Billable</u> <u>Elapsed</u>	<u>Billable</u> <u>Actual</u>	<u>Non Billable</u> <u>Elapsed</u>	<u>Non Billable</u> <u>Actual</u>	<u>Total</u> <u>Elapsed</u>	<u>Total</u> <u>Actual</u>	<u>% of Total</u> <u>Elapsed</u>
Company meeting	0:15	0:15	2:15	2:15	2:30	2:30	7.7 %
Retail system setup	0:30	0:30	0:40	0:40	1:10	1:10	3.6 %
	<u>23:09</u>	<u>22:39</u>	<u>10:02</u>	<u>10:01</u>	<u>33:11</u>	<u>32:40</u>	
Totals For All Techs							
40-Service Call	0:48	0:48	0:00	0:00	0:48	0:48	0.5 %
40-Travel	2:06	2:06	1:42	1:42	3:48	3:48	2.3 %
50-Bench	35:36	34:48	11:15	11:10	46:51	45:58	27.7 %
50-Service Call	7:27	7:24	16:39	16:29	24:06	23:53	14.3 %
70-Bench	1:45	1:30	0:00	0:00	1:45	1:30	1.0 %
70-Service Call	18:54	18:37	4:48	4:52	23:42	23:29	14.0 %
70-Web	2:30	2:25	0:00	0:00	2:30	2:25	1.5 %
90-Service Call	3:00	2:54	3:06	3:05	6:06	5:59	3.6 %
90-Service Callx1.5	2:00	2:00	0:00	0:00	2:00	2:00	1.2 %
Admin	0:00	0:00	53:15	53:13	53:15	53:13	31.5 %
Company meeting	0:48	0:48	2:15	2:15	3:03	3:03	1.8 %
In house service	0:06	0:06	0:00	0:00	0:06	0:06	0.1 %
Retail system setup	2:00	1:58	0:40	0:40	2:40	2:38	1.6 %
	<u>77:00</u>	<u>75:24</u>	<u>93:40</u>	<u>93:26</u>	<u>170:40</u>	<u>168:50</u>	